

## **Terms & Conditions**

Please take a moment to read through our Terms & Conditions, especially if you are about to make a booking.

### **Making Your Booking**

Availability can be checked on the availability calendar.

Complete the online booking form to make your booking which will be held for 72 hours.

Upon receipt of your deposit cheque (20% of the full payment), an email confirmation of acceptance of your booking will be sent to you. To check our prices please view our pricing structure.

Once this has been done, then the website calendar will be updated accordingly.

The balance of your payment must be received within 8 weeks prior to your departure. If the balance is not received by the due date, we reserve the right to cancel the booking.

Bookings made less than 8 weeks before departure will be due for payment on receipt of the booking form.

### **Deposits Against Damage/Breakages**

A further separate cheque for £150 will be required as a deposit.

This must be sent at the time you send the cheque for the balance for full payment.

The deposit cheque will be cashed but upon your return, subject to the apartment being left in a satisfactory condition, you will be refunded your deposit.

### **Check In**

Check in to the apartment is anytime from 4.00 p.m.

The housekeeper, Myra Burch, will meet you at the apartment on your day of arrival and give you the keys and show you around the apartment.

Myra will also check the inventory of the apartment with you.

### **Check Out**

Check out from the apartment should be by midday at the latest.

Myra will be there to collect your keys and check the apartment against the inventory for any breakages or damage.

Your full deposit will be refunded on your return if everything is ok.

**Bed Linen/Towels**

All bed linen and towels are supplied freshly laundered at the beginning of each 7 day period and thereafter.

Pool towels are also supplied.

**Electricity/Water**

All utilities within the apartment are inclusive in the cost of your rental.

**Sub Letting**

The accommodation may only be used by the clients whose name appears on the booking form.

**Insurance**

Clients are strongly advised to take out full travel, medical and accidental injury insurance.

We do not hold any responsibility for any accident or injury caused whilst on our premises in Spain.

**Cancellations**

If the client wishes to cancel up to 8 weeks before departure, the deposit will be lost.

Less than 8 weeks before departure, then the total cost will be lost.

**Please Note**

WE ARE UNABLE TO ACCEPT RESPONSIBILITY FOR ANY ASPECT OF YOUR HOLIDAY BEYOND OUR CONTROL, SUCH AS THREATS OF WAR, CIVIL COMMOTION, INDUSTRIAL DISPUTES, GOVERNMENT ACTION, TRAVEL DELAYS OR RIOTS.

**Our Contact Details**

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Please send cheques made payable to "V Chandler"