

**QUESTIONNAIRE RE YOUR STAY @ 822 CALLE LA FERIA, LAS RAMBLAS**

<b>Name</b>	Mrs A Ward & party
<b>Period stayed</b>	8 <sup>th</sup> to 17 <sup>th</sup> August 2005
<b>Q1</b>	Did you find our website easy to use?
<b>A1</b>	Yes - very
<b>Q2</b>	Was the booking processed to your satisfaction?
<b>A2</b>	Yes – again very efficient
<b>Q3</b>	Was the information you received before you went to our apartment to your satisfaction?
<b>A3</b>	Yes
<b>Q4</b>	Were the directions to our apartment satisfactory?
<b>A4</b>	Yes
<b>Q5</b>	Was your check in by Myra satisfactory?
<b>A5</b>	Yes
<b>Q6</b>	Were they friendly and helpful?
<b>A6</b>	Yes
<b>Q7</b>	Was everything ready for your arrival?
<b>A7</b>	Yes - absolutely
<b>Q8</b>	Was the apartment clean & tidy?
<b>A8</b>	Very
<b>Q9</b>	Did Myra explain all details to you (e.g. alarm code)?
<b>A9</b>	Yes
<b>Q10</b>	Did Myra carry out the inventory check with you on arrival and on departure?
<b>A10</b>	Yes
<b>Q11</b>	Did you find the apartment well equipped?
<b>A11</b>	Yes – home from home
<b>Q12</b>	Did you find the Information folder useful?
<b>A12</b>	Yes
<b>Q13</b>	Any additional comments you may have?
<b>A13</b>	Lovely apartment, peaceful setting & very nice owners. Many, many thanks again to you both