

QUESTIONNAIRE RE YOUR STAY @ 822 CALLE LA FERIA, LAS RAMBLAS

Names	Mr & Mrs John Ward
Period stayed	7 th to 14 th July 2009
Q1	Did you find our website easy to use?
A1	Yes
Q2	Was the booking processed to your satisfaction?
A2	Yes
Q3	Was the information you received before you went to our apartment to your satisfaction?
A3	Only the phone number caused confusion.
Q4	Were the directions to our apartment satisfactory?
A4	Yes
Q5	Was your check in by Myra satisfactory?
A5	Yes
Q6	Were they friendly and helpful?
A6	Yes
Q7	Was everything ready for your arrival?
A7	Yes
Q8	Was the apartment clean & tidy?
A8	Yes although solarium sun beds had to be cleaned before we could use them.
Q9	Did Myra explain all details to you (e.g. alarm code)?
A9	Some... but we were fully aware as we have been before.
Q10	Did Myra carry out the inventory check with you on arrival and on departure?
A10	No
Q11	Did you find the apartment well equipped?
A11	Yes
Q12	Did you find the Information folder useful?
A12	Yes
Q13	Did you discover any good restaurants or days out which you would recommend?
A13	We stuck to what we knew. but "Chillies" was very nice
Q14	Would you visit again or recommend us?
A14	Of course and we will.
Q15	Any other comments?
A15	Was very nice as usual and the aircon was appreciated.