

QUESTIONNAIRE RE YOUR STAY @ 822 CALLE ANFORA, LAS RAMBLAS

Names	Mr & Mrs J Turkenburg
Period stayed	21 st July to 5 th August 2011
Q1	Did you find our website easy to use?
A1	Yes, though contact through email is needed
Q2	Was the booking processed to your satisfaction?
A2	Yes
Q3	Was the information you received before you went to our apartment to your satisfaction?
A3	Yes, if not we asked ad received satisfactory answers
Q4	Were the directions to our apartment satisfactory?
A4	Too much information and navsat info would be useful
Q5	Was your check in by Lorraine satisfactory?
A5	Jorgen gave us the keys and explained the alarm
Q6	Was she friendly and helpful?
A6	He was friendly
Q7	Was everything ready for your arrival?
A7	Just the pool towels were missing but brought the other day
Q8	Was the apartment clean & tidy?
A8	Yes very clean
Q9	Did Norma explain all details to you (eg : alarm code)?
A9	Jorgen did explain the alarm, airco, shutters and TV-sat
Q10	Did Norma carry out the inventory check with you on arrival and on departure?
A10	No
Q11	Did you find the apartment well equipped?
A11	Yes, perhaps we missed a coffee machine (sorry we're not English)
Q12	Did you find the Information folder useful?
A12	Yes
Q13	Did you discover any good restaurants or days out which you would recommend?
A13	Visit Tabarca Island
Q14	Would you visit again or recommend us?
A14	Yes
Q15	Any other comments?
A15	None