

## QUESTIONNAIRE RE YOUR STAY @ 822 CALLE ANFORA, LAS RAMBLAS

<b>Names</b>	Mr. & Mrs. Don Rogers
<b>Period stayed</b>	30th October to 11th November 2011
<b>Q1</b>	Did you find our website easy to use?
<b>A1</b>	Yes
<b>Q2</b>	Was the booking processed to your satisfaction?
<b>A2</b>	Yes
<b>Q3</b>	Was the information you received before you went to our apartment to your satisfaction?
<b>A3</b>	Yes
<b>Q4</b>	Were the directions to our apartment satisfactory?
<b>A4</b>	Yes
<b>Q5</b>	Was your check in by Lorraine satisfactory?
<b>A5</b>	Yes!! she was not there but a friend did the check in
<b>Q6</b>	Was she friendly and helpful?
<b>A6</b>	He was helpful
<b>Q7</b>	Was everything ready for your arrival?
<b>A7</b>	Yes
<b>Q8</b>	Was the apartment clean & tidy?
<b>A8</b>	Yes
<b>Q9</b>	Did Lorraine explain all details to you (e.g. alarm code)?
<b>A9</b>	Yes
<b>Q10</b>	Did Lorraine carry out the inventory check with you on arrival and on departure?
<b>A10</b>	Not on arrival
<b>Q11</b>	Did you find the apartment well equipped?
<b>A11</b>	Yes
<b>Q12</b>	Did you find the Information folder useful?
<b>A12</b>	Yes
<b>Q13</b>	Did you discover any good restaurants or days out which you would recommend?
<b>A13</b>	Not really (nice fish & chip takeaway Captains Table)
<b>Q14</b>	Would you visit again or recommend us?
<b>A14</b>	Yes
<b>Q15</b>	Any other comments?
<b>A15</b>	Wish list, would like to have WiFi internet access (in B&B and small hotels this is now expected as a free feature)