

QUESTIONNAIRE RE YOUR STAY @ 822 CALLE ANFORA, LAS RAMBLAS

Names	Mr & Mrs Jim Randle
Period stayed	3 rd to 17 th August 2008
Q1	Did you find our website easy to use?
A1	Very easy - lots of detail
Q2	Was the booking processed to your satisfaction?
A2	Yes – very smooth no problems
Q3	Was the information you received before you went to our apartment to your satisfaction?
A3	Everything we required was there.
Q4	Were the directions to our apartment satisfactory?
A4	Only confusion we had was when leaving the N332 at Global Cars, we were not sure which way to turn at the top of the slip road, could be worth mentioning right turn 100m from Global Cars slip road.
Q5	Was your check in by Myra satisfactory?
A5	Yes, although Myra was not aware that were arriving before 4.00pm and we had to wait 90 minutes
Q6	Were they friendly and helpful?
A6	Yes – very helpful with washing machine and cable tv
Q7	Was everything ready for your arrival?
A7	Yes
Q8	Was the apartment clean & tidy?
A8	Spotless!!!!
Q9	Did Myra explain all details to you (e.g. alarm code)?
A9	John and Myra gave a very detailed explanation
Q10	Did Myra carry out the inventory check with you on arrival and on departure?
A10	Not arrival as she explained she had checked the inventory with the last client, and on departure we had to leave early before she or John could attend
Q11	Did you find the apartment well equipped?
A11	Very well equipped, every thing we required was there
Q12	Did you find the Information folder useful?
A12	Yes, we used it on many occasions
Q13	Did you discover any good restaurants or days out which you would recommend?
A13	Cannot think of any
Q14	Would you visit again or recommend us?
A14	Really enjoyed the apartment – yes!!
Q15	Any other comments?
A15	

