

QUESTIONNAIRE RE YOUR STAY @ 822 CALLE LA FERIA, LAS RAMBLAS

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|----------------------|---|
| Name | Mr & Mrs J Manser |
| Period stayed | 22 nd to 29 th October 2005 |
| | |
| Q1 | Did you find our website easy to use? |
| A1 | Very easy |
| | |
| Q2 | Was the booking processed to your satisfaction? |
| A2 | Yes |
| | |
| Q3 | Was the information you received before you went to our apartment to your satisfaction? |
| A3 | Yes |
| | |
| Q4 | Were the directions to our apartment satisfactory? |
| A4 | Yes |
| | |
| Q5 | Was your check in by Myra satisfactory? |
| A5 | Yes |
| | |
| Q6 | Were they friendly and helpful? |
| A6 | Very |
| | |
| Q7 | Was everything ready for your arrival? |
| A7 | Yes |
| | |
| Q8 | Was the apartment clean & tidy? |
| A8 | Yes |
| | |
| Q9 | Did Myra explain all details to you (e.g. alarm code)? |
| A9 | Yes |
| | |
| Q10 | Did Myra carry out the inventory check with you on arrival and on departure? |
| A10 | Yes |
| | |
| Q11 | Did you find the apartment well equipped? |
| A11 | Very well equipped compared to others we have stayed in |
| | |
| Q12 | Did you find the Information folder useful? |
| A12 | Excellent – enabled us to really enjoy our time there |
| | |
| Q13 | Were the car hire arrangements satisfactory? |
| A13 | N/A |
| | |
| Q14 | Any additional comments you may have? |
| A14 | Great apartment, great golf & would definitely recommend to friends |