

**QUESTIONNAIRE RE YOUR STAY @ 822 CALLE ANFORA, LAS RAMBLAS**

<b>Names</b>	Mr C Lamb & party
<b>Period stayed</b>	3 <sup>rd</sup> to 13 <sup>th</sup> September 2011
<b>Q1</b>	Did you find our website easy to use?
<b>A1</b>	Yes
<b>Q2</b>	Was the booking processed to your satisfaction?
<b>A2</b>	Yes
<b>Q3</b>	Was the information you received before you went to our apartment to your satisfaction?
<b>A3</b>	Very satisfactory with detailed directions and recommendations on the cheapest car hire company
<b>Q4</b>	Were the directions to our apartment satisfactory?
<b>A4</b>	Very much
<b>Q5</b>	Was your check in by Lorraine satisfactory?
<b>A5</b>	Yes
<b>Q6</b>	Was she friendly and helpful?
<b>A6</b>	Yes, she answered all of my questions throughout our stay
<b>Q7</b>	Was everything ready for your arrival?
<b>A7</b>	Yes
<b>Q8</b>	Was the apartment clean & tidy?
<b>A8</b>	Very clean and tidy
<b>Q9</b>	Did Lorraine explain all details to you (e.g. alarm code)?
<b>A9</b>	Yes
<b>Q10</b>	Did Lorraine carry out the inventory check with you on arrival and on departure?
<b>A10</b>	No – although she showed us where the inventory was in the information folder that was in the apartment.
<b>Q11</b>	Did you find the apartment well equipped?
<b>A11</b>	Extremely
<b>Q12</b>	Did you find the Information folder useful?
<b>A12</b>	It was, although I have to admit we did not actually do much on our holiday!!
<b>Q13</b>	Did you discover any good restaurants or days out which you would recommend?
<b>A13</b>	We did, but none that were not already in the folder
<b>Q14</b>	Would you visit again or recommend us?
<b>A14</b>	Absolutely on both accounts
<b>Q15</b>	Any other comments?
<b>A15</b>	It was a perfect holiday, where the apartment is situated you can either have a very relaxing time of doing absolutely nothing which we did, or if you wanted to there is a huge amount nearby which would easily keep you occupied every day for a fortnight if you wished, and that is not even including the golf!!!

