

QUESTIONNAIRE RE YOUR STAY @ 822 CALLE ANFORA, LAS RAMBLAS

Names	Helen Cowie
Period stayed	25 th September to 2 nd October 2008
Q1	Did you find our website easy to use?
A1	Very simple & easy to use & full of information
Q2	Was the booking processed to your satisfaction?
A2	It was hassle free & very quick
Q3	Was the information you received before you went to our apartment to your satisfaction?
A3	Everything we required was there.
Q4	Were the directions to our apartment satisfactory?
A4	Yes, but we got a bit lost with it being quite dark but John came & met us to follow him in
Q5	Was your check in by Myra satisfactory?
A5	Yes
Q6	Were they friendly and helpful?
A6	Yes, very helpful & friendly too
Q7	Was everything ready for your arrival?
A7	Yes
Q8	Was the apartment clean & tidy?
A8	Yes & spotless too
Q9	Did Myra explain all details to you (e.g. alarm code)?
A9	Yes
Q10	Did Myra carry out the inventory check with you on arrival and on departure?
A10	Yes
Q11	Did you find the apartment well equipped?
A11	Yes
Q12	Did you find the Information folder useful?
A12	Yes - very
Q13	Did you discover any good restaurants or days out which you would recommend?
A13	
Q14	Would you visit again or recommend us?
A14	Definitely
Q15	Any other comments?
A15	We hope to visit again and will be recommending your apartment to others